

## Adapting - Coming Together to Serve & Succeed

Dear Friend,

We hope you and your family are healthy and safe, staying connected as we all navigate this new terrain. We are grateful for the calls of concern and your incredible support during these unprecedented times.

This letter is meant to keep you in the loop as to how we are adjusting, pivoting and coping with the whirlwind pandemic called Covid-19. We acknowledge how unsettling it may feel as there are so many unknowns. We want you to know that we are staying up to date with all the guidelines from the CDC, state public health, as well as our state and federal government.

Switchpoint is fortunate to have Mary Helen Stricklin, MSN, RNC, System Nursing Director at IHC, on our board of directors. She has been extremely valuable in helping us update policies based on the national best practice guidelines and implementing procedures to comply with the changing regulations. Our priority is to keep residents, volunteers and staff safe while providing the services our clients desperately need.

### **Our focus has always been on changing lives. It has now shifted to saving lives.**

Our food pantry and soup kitchen will remain open Monday - Friday serving anyone experiencing food scarcity. They have adjusted to a drive through system to maintain social distance guidelines. Our residents in shelter are being served in the cafeteria by rooms, limit 10 at a time, to allow space between them.

We have seen a marked influx in people accessing both venues. It is a humbling time for the 100's of recently unemployed, who for the first time in their lives must depend on this resource to feed their families. We appreciate our volunteers who greet them with compassion and an encouraging smile.

As we attempt to serve the increased number of those seeking emergency shelter, we have reached out to local hotels to increase our capacity for social distancing. The old St. George Inn has been secured and established for our quarantine isolation space if needed.

Currently, the Thrift Store and Bed N Biscuits doggy daycare and grooming also remain open with measures taken to allow for proper social distancing with intensified hygiene measures in place. It is important to keep our services available to those that need it most. We are taking in dogs that are referred to us of those that are in quarantine or hospitalized. In addition, we are coordinating with rescue shelters to help with dogs that are being abandoned due to fears of the virus or simply the inability for owners to feed them.

We are grateful for the ongoing question that many of you are asking, "How can I help?". The answer - cash donations are vital right now. Some ideas you may consider if you are able to do so:

1. Taking your IRA minimum required distribution early to donate.
2. Pay the following year's pledge amounts you had committed to.
3. Perhaps consider donating part or all of your stimulus check.

Please watch this one-minute video message from me [here](#).



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Whatever amount you can spare will help us keep the lights on and the water hot at the shelter, fill in food for the pantry shelves and the soup kitchen lines, and keep our case management in place. Case management is the magic at Switchpoint – it is truly what makes us innovative, unique, and successful in changing many lives.

*To make a difference is not a matter of accident, a matter of casual occurrence of the tides. People choose to make a difference - Maya Angelou*

Thank you for the difference you choose to make each day through your investment in Switchpoint. Your commitment is a vital part of the equation, making it possible for us to enhance the lives of thousands in our community. We rely on you heavily and are grateful for the impactful ways you step up to help.

Thank you for being the switch point for us and so many others.



Most gratefully,

Carol Hollowell  
Executive Director

You may donate [online here](#) or mail in to: Switchpoint 948 N 1300 W, St George, Ut 84770

Thank you.  
IT TAKES ALL OF US



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